



August 14, 2013

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**John V. Narigi**  
*Vice President*  
*General Manager*

To Whom It May Concern:

The Monterey Plaza Hotel & Spa has been working with Aqua Systems for both our Laundry and Dishwashing chemical needs for over a year. They are able to provide us with several different products to meet all the varying needs that come with running a full-service hotel and restaurant. Their technicians regularly check and service the equipment to ensure everything is mixing properly, so that the quality of the finished product lives up to the expectations of our guests.

One of the most important aspects of our relationship with Aqua Systems is the knowledge they bring into our operation. The fact that they work together with us on a consulting basis to solve any issues we may be having is paramount. They regularly check in to see how the program is going, and do so without being called upon. They are truly interested in whether or not we are successful.

We are extremely satisfied with the services provided by Aqua Systems and would highly recommend them to any organization with laundry and/or dishwashing operations.

Sincerely,

A handwritten signature in black ink, appearing to read "John V. Narigi".

John V. Narigi  
Vice President and General Manager

JVN/gd



Toll-free reservations:  
Woodside Hotels and Resorts (800) 368-2468  
[www.montereyplazahotel.com](http://www.montereyplazahotel.com)